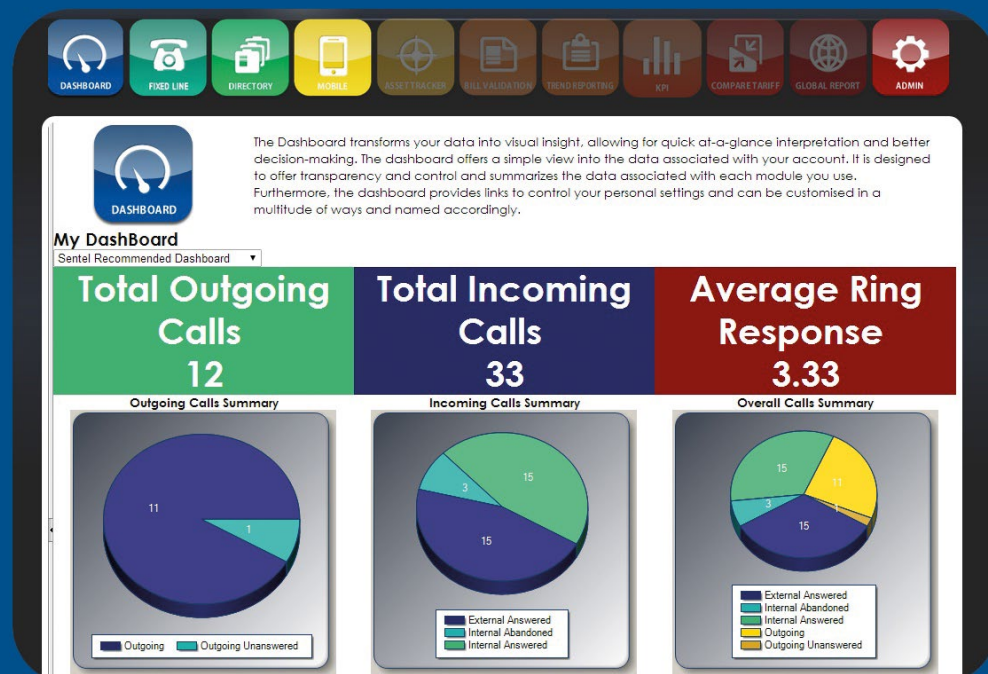
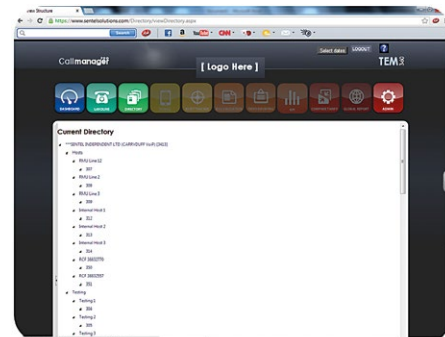


# Sentel.

COMPLETE TELECOMS CONTROL

ARE YOU SURE ABOUT  
HOW MUCH YOUR  
TELECOMS ARE COSTING?  
FIXED, MOBILE AND DATA  
**CALL MANAGER PRO**  
WILL TELL YOU.





**Callmanager Pro** is a tool that is used by telecoms reliant organisations to improve their employee performance and save money. By tracking performance and giving an accurate report on the fixed line and mobile usage of each and every employee, we can help you to improve the productivity of your entire organisation.

### Key Features

GPS tracking / QoS / Lync Compatible / Scheduled Reports / Bespoke Reporting / Real Time Mobile Stats / Audit / Bill Checker and Chargeback / Reduce Costs / Increase Sales / Retain Customers / Detect Fraud / Improve Performance / Monitor / Alarms / Measure Performance.

### Who We Work With

Dell, Sellafield Ltd, HM Courts & Tribunals Service, Highways Agency, Scottish Enterprise, Reckitt Benckiser, Belfast Health and Social Care Trust, Health & Safety Executive, Manchester City Council, Manpower, Genworth Financial, Allied Irish Bank, Covidien, Atos and University College London.



To find out more about Sentel and how we could make a serious difference to your business, contact the team for a free business evaluation and consultation.

**+44 (0)28 9081 5555**

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COMPLETE TELECOMS CONTROL

**Call Manager PRO** is made up from the following elements:

### FIXED LINE

Fixed Line presents a series of itemised analytical displays, summary style and detailed reports on all incoming and outgoing call traffic for fixed lines. Call alarms and alerts, fraud detection, spend reports, operator analysis, extension level analysis, trunk utilisation, capacity, efficiency reports, response level, traffic management, cost control, call and ring duration and cost centre reports can all be previewed online HTML, scrutinised, printed or forwarded CSV, Word or PDF style.



### THE DASHBOARD

The dashboard transforms your data into visual insight, allowing for quick at-a-glance interpretation and better decision-making. It is designed to offer transparency and control and summarises the data associated with each module you use.



### THE DIRECTORY

The ability to update the directory online. Allows integration with other systems using standards such as LDAP. With its web interface and fast database, full staff contact details are immediately available at the desktop across the corporate network.



### MOBILE

Measure and manage business and personal use, inbound and outbound, giving greater control over the mobile estate. With GPS tracking of handsets and tablets, every element of the mobile phone use is monitored and managed making auditing, budgeting and recharging of personal use a cost effective reality.



### ADMIN

The admin section provides access for nominated administrators to view and edit users and user groups. Admin users can allocate permission levels, manage passwords and control the directory, libraries and the asset register. Furthermore, users can edit existing scheduled reports and emails using the admin capabilities. The audit trail in admin provides a record showing who has accessed the system and what operations they have performed during a given period.

